

Guildhall Walk Healthcare Centre  
27 Guildhall Walk,  
Portsmouth,  
HANTS  
PO1 2RY

14.7.2015

Medical Director Dr Jurgita Cekanaviciene  
Service Manager Kim Dennis

For the attention of the Health Overview Scrutiny Panel:  
Highlighted below are some facts that we would ask you to consider with reference to the registered list at Guildhall Walk Healthcare Centre.

Guildhall Walk Healthcare Centre serves Portsmouth from PO1 – PO6 for the registered list. The patients registered at Guildhall Walk Healthcare Centre are very diverse ranging from students to the homeless patients in the city.

Currently the service has 96 patients with NFA using Guildhall Walk Health Care Centre as their address. These patients are transient and increase in the summer months. The service is tailored for their healthcare needs as patients do not need to book an appointment but can just walk in at any time from 08:00-until 20:00 7 days a week. The service is open every day of the year. These patients can lead very chaotic lives so the ability to walk in and be seen is essential for them to receive the care they need. Prior to Guildhall Walk Healthcare Centre a GP would visit Mill House (now Hope House) once a week to deliver care. This is not acceptable for these vulnerable patients.

The service has 136 patients currently registered misusing alcohol. Guildhall Walk Healthcare Centre work very closely with ANA a recovery project for those addicted to drugs and alcohol.

The service has 127 patients currently registered that are addicted to drugs.

The service has GPs that are multi-lingual to enable the patient to converse with a GP in their first language.

Languages spoken are:

Lithuanian

Russian

Hindi

Punjabi

German

Polish

The service is fully compliant with CQC and passed the last inspection with no causes for concern.

NHS Choices score Guildhall Walk Healthcare Centre 4 stars.

The service delivered by Guildhall Walk Healthcare Centre is unique to the city and has engaged many of the hard to reach patients in our catchment area.

We, the providers of this service, feel we have made a difference to health and welfare of many vulnerable patients. The service is in a central location and could expand to deliver a much needed sexual health service in the area where most of our young people are located.

The cost of the refurbishment of Guildhall Walk Healthcare Centre to make it fit for purpose was almost £500,000. It would be very wasteful if this service was closed.

Kim Dennis Service Manager Guildhall Walk Healthcare Centre